

Availity	BCBSOK Provider Portal	Care Management Programs	Electronic Commerce (E-Commerce) Center	eviCore healthcare (eviCore)	Federal Employee Program (FEP)	Medical Management Correspondence for Exchange Members	Contact Us
<p>To register with Availity or learn more about online services available to BCBSOK providers</p>	<p><a href="https://bcbsok.com/provider">bcbsok.com/provider</a></p>						
<p><a href="https://www.availity.com">availity.com</a> <b>800-282-4548</b></p>	<p>Medical Policies</p>	<p><b>855-462-1781</b></p>		<p>Obtain benefit preauthorization for certain care categories</p>	<p>To verify eligibility and benefits and/or check claim status for FEP members</p>	<p><b>866-589-8254</b></p>	<p><b>Tulsa Office</b> Blue Cross and Blue Shield of Oklahoma 1400 S Boston Tulsa, OK 74119-3613 <b>918-551-3500</b></p>
<p>Remittance Notices</p>	<p>News and Updates</p>		<p>For information about EDI (Electronic Data Interchange) transactions, such as electronic claim submission</p>	<p><b>855-252-1117</b></p>	<p><b>800-722-3130</b></p>	<p>Blue Cross and Blue Shield of Oklahoma Medical Care Management P. O. Box 660712 Dallas, TX 75266-0712</p>	
<p>Online EFT Changes</p>	<p>Update your information</p>		<p>Email questions to: <a href="mailto:ecommerceservices@bcbsok.com">ecommerceservices@bcbsok.com</a></p>	<p><a href="mailto:clientservices@evicore.com">clientservices@evicore.com</a> <a href="https://www.evicore.com">eviCore.com</a></p>	<p><b>FEP Behavioral Health Line</b> <b>877-906-6389</b></p>	<p><b>Preauthorizations for Medical Services for Exchange Members</b> <b>855-462-1784</b></p>	<p><b>Oklahoma City Office</b> Blue Cross and Blue Shield of Oklahoma 3817 NW Expressway Suite 300 Oklahoma City, OK 73112 <b>918-551-3500</b></p>
<p>Member Eligibility</p>	<p><b>BlueCard® Hotline</b> For out-of-state member benefits and eligibility</p>					<p>Fax: <b>866-589-8253</b></p>	
<p>Benefits Questions</p>	<p><b>Fraud Hotline</b> To report concerns to the BCBSOK Special Investigations Department (SID)</p>	<p><b>Dental Network of America</b></p>	<p><b>Behavioral Health Unit</b></p>	<p><b>Preauthorizations for Medical Services</b></p>	<p><b>Medicare Advantage</b></p>		<p><b>Claims Mailing Address</b> Blue Cross and Blue Shield of Oklahoma PO Box 3283 Tulsa, OK 74102-3283</p>
<p>Claim Research Tool</p>	<p><b>800-543-0867</b></p>	<p><b>800-972-7565</b></p>	<p>For information about BCBSOK's Behavioral Health program (Includes preauthorization)</p>	<p>For pre-certification of inpatient hospital admissions, including acute care, inpatient rehab, skilled nursing, long-term acute care, inpatient hospice, and coordinated health care such as skilled nursing visits, IV medication, etc.</p>	<p><b>877-774-8592</b></p>	<p><b>Professional Network Representative</b> For information on how to use online tools, BCBSOK products and initiatives, provider education opportunities and personalized office visits</p>	
<p>Coding Logic Tool</p>	<p>To register, visit the Provider Training page. <a href="https://bcbsok.com/provider/training/index.html">bcbsok.com/provider/training/index.html</a></p>		<p><b>800-672-2378</b></p>	<p><b>800-672-2378</b></p>	<p>Check eligibility and benefits or check online through Availity at <a href="https://www.availity.com">Availity.com</a></p>	<p><b>800-722-3730</b></p>	<p><b>Provider Access and Servicing Strategy (PASS) Unit</b> For more information on provider education opportunities visit the Provider Training page or send an e-mail to <a href="mailto:education_workshops@bcbsok.com">education_workshops@bcbsok.com</a></p>
<p>Provider Claim Summary</p>			<p>Fax: <b>877-361-7660</b></p>	<p>BCBSOK BH Unit PO Box 660239 Dallas, TX 75266-0239</p>	<p>- Request preauthorization information - Request peer to peer or provider to provider consultation</p>	<p><b>Provider Inquiry Unit (PIU)</b> For general assistance on a variety of topics, such as BCBSOK products, claims review requests, claims address, etc.</p>	
<p>Electronic Refund Management (ERM)</p>					<p><b>Claims information</b> Claims Mailing Address: Blue Cross Medicare Advantage C/O Claims Department PO Box 3686 Scranton, PA 18505 Payer ID: 66006</p>	<p><b>800-496-5774</b></p>	
<p><b>Availity® Authorizations &amp; Referrals</b></p>					<p><b>Network Consultant</b> <i>OklahomaMedicare AdvantageNetwork@bcbsok.com</i></p>		
<p>Availity's Authorizations tool (HIPAA-standard 278 transaction) allows the electronic submission of inpatient admissions, select outpatient services and referrals handled by BCBSOK.</p>							
<p>To access and use Availity Authorizations: log in to Availity.com</p>							
<p>For more info visit <a href="https://bcbsok.com/provider/tools/availity-authorizations.html">bcbsok.com/provider/tools/availity-authorizations.html</a></p>							

## Confused about where to go for answers?

Finding the right contact may save you time. Sometimes it's easy to know where to go for assistance. At other times, it's less clear. Use this chart to help guide you to the best point of contact for your answer.